



Dussen 357, Coyhaique, XI Región - Chile
 Fono/Fax: (56 67) 67 03 49
 info@condorexplorer.com www.condorexplorer.com



ADVENTURE EXPLORE

MINIMUM IMPACT



LOGISTIC SUPPORT

TERMS AND CONDITIONS

If the prices are mentioned in United states Dollars (US\$) are subjected to exchange rates and may be changed following the daily exchange rate without pre-warning.

All bookings must be inquired and confirmed by writing: mail or fax.

Payment policy

Bookings will be confirmed upon receipt of 50% of the total cost. The remaining 50% must be paid no later than 5 days before the start of the activity.

Foreign deposits can be realized from abroad through "international Swift transfers", in american dollars or euros (or its equivalent in your local currency) to the following bank account:

Bank: Banco de Chile
Bank address: Nataniel Cox 3 - Santiago de Chile
acc: 167-03823-00
SWIFT code: BCHICLRM
acc name: Sergio Fuentealba Orellana
Home address: Doble Almeyda 1022. Nunoa - Santiago de Chile
Rut / ID: 12.870-979-7

Cancelation refund policy

30 days before : full refund (minus bank charges)
 29 to 15 days before : 70% refund
 15 to 6 days before : 40 % refund
 less than 6 days before : 0% refund

Modifications on confirmed bookings and payment must be discussed no later than 15 days before the initial date and can only be accepted on availability cost for modifications US\$ 50 per person

Responsibility clause
 Condor Explorer reserves the right of alterations and cancelations of parts of the itinerary (programs and expeditions) without prior notice if the responsible guide finds it his duty to do so in order to fulfill the safe well-being of our clients. There will be no reimbursement in this case.

Complains or demands must be send by writing to Condor Explorer's Office no later than 30 days after the end of the activity and be accompanied by a document, complain or declaration written by the agency or tour operator involved. We do not consider complains for food nor for sites not visited during the trip due to bad weather conditions or due to reasons outside of our power (political etc...) Condor explorer will not accept complains sent 30 days after the end of the activity.